

How Microchipping Works

THE PET RECOVERY PROCESS



Your Pet Goes Missing

The unthinkable happens, but thankfully, you've microchipped your pet and enrolled him with HomeAgain®. You immediately notify HomeAgain through our website or by calling our hotline: 1-888-HOMEAGAIN. We are ready to help find your pet.

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PETS GO MISSING

WITHOUT ID, 90% DON'T COME HOME

Your pet goes missing

Recovery network mobilized

Pet is found

HomeAgain notifies owner

Pet and owner reunited

Recovery Network Mobilized

Within moments of receiving notification of your lost dog or lost cat, HomeAgain sends out Rapid Lost Pet Alerts with your pet's Lost Pet poster to animal shelters, vet clinics, and volunteer PetRescuers within a 25-mile radius of where your microchipped pet was lost. Our network can help find your pet.

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MORE THAN 450,000
VETS, SHELTERS, & PETRESCUERS

Your pet goes missing

Recovery network mobilized

Pet is found

HomeAgain notifies owner

Pet and owner reunited

Find Your Pet

Your pet is scanned for a microchip. With over 50,000 microchip scanners in circulation in the U.S., virtually all shelters and veterinarians are equipped to instantly read your pet's ID number. HomeAgain is contacted.

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50,000 SCANNERS
NATIONWIDE

Your pet goes missing

Recovery network mobilized

Pet is found

HomeAgain notifies owner

Pet and owner reunited

HomeAgain Notifies Owner

HomeAgain finds your pet's microchip ID number in our National Pet Recovery Database and retrieves your contact information. HomeAgain contacts you with the great news, and arrangements are made to reunite you with your pet.

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LOST PET SPECIALISTS
ON CALL 24/7

Your pet goes missing

Recovery network mobilized

Pet is found

HomeAgain notifies owner

Pet and owner reunited

Pet and Owner Reunited

Your pet is back at home, safe and sound with you . . . one more happy reunion to add to the 600,000 we have under our belts.



HOMEAGAIN HAS REUNITED
OVER 600,000 PETS
WITH THEIR OWNERS

Your pet
goes missing

Recovery
network mobilized

Pet is found

HomeAgain
notifies owner

Pet and owner
reunited